

Teams - jtel Portal Setup

Create Teams Presence Connector:

In sysadmin:

Create a new connector:

Presence Connectors

Filter: New

7 Records in Total Showing 7 Records from 1 to 7 Page 1 of 1

Name	Type	Reseller UID	Reseller	Client UID	Client	Action
Cisco Test	Cisco CUCM_Jtapi 10.x	jtel	jtel GmbH	jtel	jtel GmbH	<a>Edit <a>Delete
Innoveaphone jtel 1	Innovaphone PBX SOAP API v11	jtel	jtel GmbH	jtel	jtel GmbH	<a>Edit <a>Delete
Nfon Extensions	NFON ExtensionsEvents API v1.0	jtel	jtel GmbH	jtel	jtel GmbH	<a>Edit <a>Delete
Nfon Extensions	NFON ExtensionsEvents API v1.0	jtel	jtel GmbH	jtel	jtel GmbH	<a>Edit <a>Delete
Nfon Extensions	NFON ExtensionsEvents API v1.0	jtel	jtel GmbH	jtel	jtel GmbH	<a>Edit <a>Delete
Nfon Extensions	NFON ExtensionsEvents API v1.0	jtel	jtel GmbH	jtel	jtel GmbH	<a>Edit <a>Delete
Teams	TEAMS Presence Rest API v1.0	jtel	jtel GmbH	jtel	jtel GmbH	<a>Edit <a>Delete

Edit the Teams connector by adding the parameters:



PORTAL

TEST22



Edit Presence Connector "teams2"

Name :

teams2

Type :

TEAMS Presence Rest API v1.0

Reseller :

jtel GmbH

Client :

jtel GmbH

Active :

☒

Configuration :

```

<?xml version="1.0" encoding="UTF-8"?>
<config>
  <implementation>
    <jar>
      <base>jtel-system-presence-connectors-teams</base>
      <version>1.0</version>
    </jar>
    <class>de.jtel.system.presence.connectors.teams.v1.TEAMSPresenceRestApi</class>
  </implementation>
  <parameters>
    <tenant_id></tenant_id>
    <client_id></client_id>
    <client_secret></client_secret>
    <scope></scope>
    <user></user>
    <password></password>
    <execution_period></execution_period>
    <teams_connector_ip></teams_connector_ip>
    <teams_udp_port></teams_udp_port>
  </parameters>
</config>

```

Configuration Template :

```

<?xml version="1.0" encoding="UTF-8"?>
<config>
  <implementation>
    <jar>
      <base>jtel-system-presence-connectors-teams</base>
      <version>1.0</version>
    </jar>
    <class>de.jtel.system.presence.connectors.teams.v1.TEAMSPresenceRestApi</class>
  </implementation>
  <parameters>
    <tenant_id></tenant_id>
    <client_id></client_id>
    <client_secret></client_secret>
    <scope></scope>
    <user></user>
    <password></password>
    <execution_period></execution_period>
    <teams_connector_ip></teams_connector_ip>
    <teams_udp_port></teams_udp_port>
  </parameters>
</config>

```

Save

Cancel

© 2009-2021

System Administrator (sysadmin) - (R) ()

Configure the Teams Ressources:

itel

PORTAL TEST2

systemadminChangeLogoutEN

ResourcesClose

ResourcesSystem AdministratorsReseller AdministratorsClient AdministratorsClient Users

FilterTeamsx9 Records in Total. Showing 9 Records from 1 to 9. Page 1 of 1

URI	Description	Menu Item	Prohibit Inheritance	Action
portal.AcdSupervisorAllAgents.TeamsActivity	Supervisor All Agents - Column "Teams Activity" is visible			Prohibit Inheritance
portal.AcdSupervisorAllAgents.TeamsAvailability	Supervisor All Agents - Column "Teams Availability" is visible			Prohibit Inheritance
portal.AcdSupervisorGroupDetails.AllAgents.TeamsActivity	Supervisor Group Details - All Agents - Column "Teams Activity" is visible			Prohibit Inheritance
portal.AcdSupervisorGroupDetails.AllAgents.TeamsAvailability	Supervisor Group Details - All Agents - Column "Teams Availability" is visible			Prohibit Inheritance
portal.AcdAgentHomeInboundStatus.Agents.TeamsActivity	Agent Home Inbound Status - Column "Teams Activity" is visible (X)			Prohibit Inheritance
portal.AcdAgentHomeInboundStatus.Agents.TeamsAvailability	Agent Home Inbound Status - Column "Teams Availability" is visible (X)			Prohibit Inheritance
portal.AcdHeader.TeamsActivity	Status "Teams Activity" is visible (X)			Prohibit Inheritance
portal.AcdHeader.TeamsAvailability	Status "Teams Availability" is visible (X)			Prohibit Inheritance
portal.UserData.Users.Teams	Users - Teams: Tab visible (X), New (C), Edit (U), Delete (D)			Prohibit Inheritance

Finally, make sure to click on the connector button to start the connector.