

# Teams - jtel Portal Setup


## Create Teams Presence Connector:

In sysadmin:


Create a new connector:

Presence Connectors								
Filter: <input type="text"/> <span>New</span>		7 Records in Total Showing 7 Records from 1 to 7 Page 1 of 1						
Name	Type	Reseller UID	Reseller	Client UID	Client	Action		
● Cisco Test	Cisco CUCM_Jtapi 10.x	jtel	jtel GmbH	jtel	jtel GmbH	<a>Edit</a>	<a>Delete</a>	
● Innovegphone jtel 1	Innovaphone PBX SOAP API v11	jtel	jtel GmbH	jtel	jtel GmbH	<a>Edit</a>	<a>Delete</a>	
● Nfon Extensions	NFON ExtensionsEvents API v1.0	jtel	jtel GmbH	jtel	jtel GmbH	<a>Edit</a>	<a>Delete</a>	
● Nfon Extensions	NFON ExtensionsEvents API v1.0	jtel	jtel GmbH	jtel	jtel GmbH	<a>Edit</a>	<a>Delete</a>	
● Nfon Extensions	NFON ExtensionsEvents API v1.0	jtel	jtel GmbH	jtel	jtel GmbH	<a>Edit</a>	<a>Delete</a>	
● Nfon Extensions	NFON ExtensionsEvents API v1.0	jtel	jtel GmbH	jtel	jtel GmbH	<a>Edit</a>	<a>Delete</a>	
● Teams	TEAMS Presence Rest API v1.0	jtel	jtel GmbH	jtel	jtel GmbH	<a>Edit</a>	<a>Delete</a>	

Edit the Teams connector by adding the parameters:

 jtel

PORTAL TEST22

 Edit Presence Connector "teams2"

Name :

teams2

Type :

TEAMS Presence Rest API v1.0

Reseller :

jtel GmbH

Client :

jtel GmbH

Active :

☒

Configuration :

```
<?xml version="1.0" encoding="UTF-8"?>
<config>
  <implementation>
    <jar>
      <base>jtel-system-presence-connectors-teams</base>
      <version>1.0</version>
    </jar>
    <class>de.jtel.system.presence.connectors.teams.v1.TEAMSPresenceRestApi</class>
  </implementation>
  <parameters>
    <tenant_id></tenant_id>
    <client_id></client_id>
    <client_secret></client_secret>
    <scope></scope>
    <user></user>
    <password></password>
    <execution_period></execution_period>
    <teams_connector_ip></teams_connector_ip>
    <teams_udp_port></teams_udp_port>
  </parameters>
</config>
```

Configuration Template :

```
<?xml version="1.0" encoding="UTF-8"?>
<config>
  <implementation>
    <jar>
      <base>jtel-system-presence-connectors-teams</base>
      <version>1.0</version>
    </jar>
    <class>de.jtel.system.presence.connectors.teams.v1.TEAMSPresenceRestApi</class>
  </implementation>
  <parameters>
    <tenant_id></tenant_id>
    <client_id></client_id>
    <client_secret></client_secret>
    <scope></scope>
    <user></user>
    <password></password>
    <execution_period></execution_period>
    <teams_connector_ip></teams_connector_ip>
    <teams_udp_port></teams_udp_port>
  </parameters>
</config>
```

Save

Cancel

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System Administrator (sysadmin) - (R) ()

Configure the Teams Ressources:

jtel

PORTAL TEST2

systemadminChange LogoutEN

Resources

Close

Resources

System Administrators

Reseller Administrators

Client Administrators

Client Users

Filter: TeamsX

9 Records in Total. Showing 9 Records from 1 to 9. Page 1 of 1.

URI	Description	Menu Item	Prohibit Inheritance	Action
portal.Acd.AcdSupervisor.AllAgents.Teams.Activity	Supervisor All Agents - Column "Teams Activity" is visible			Prohibit Inheritance
portal.Acd.AcdSupervisor.AllAgents.Teams.Availability	Supervisor All Agents - Column "Teams Availability" is visible			Prohibit Inheritance
portal.Acd.AcdSupervisor.GroupDetails.AllAgents.Teams.Activity	Supervisor Group Details - All Agents - Column "Teams Activity" is visible			Prohibit Inheritance
portal.Acd.AcdSupervisor.GroupDetails.AllAgents.Teams.Availability	Supervisor Group Details - All Agents - Column "Teams Availability" is visible			Prohibit Inheritance
portal.Acd.Agent.Home.InboundStatus.Agents.Teams.Activity	Agent Home Inbound Status - Column "Teams Activity" is visible (X)			Prohibit Inheritance
portal.Acd.Agent.Home.InboundStatus.Agents.Teams.Availability	Agent Home Inbound Status - Column "Teams Availability" is visible (X)			Prohibit Inheritance
portal.Acd.Header.Teams.Activity	Status "Teams Activity" is visible (X)			Prohibit Inheritance
portal.Acd.Header.Teams.Availability	Status "Teams Availability" is visible (X)			Prohibit Inheritance
portal.UserData.Users.Teams	Users - Teams: Tab visible (X), New (C), Edit (U), Delete (D)			Prohibit Inheritance

Finally, make sure to click on the connector button to start the connector.