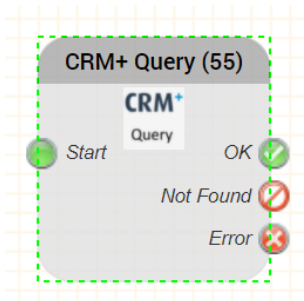# IVR Object - CRM+ Query

Function

This object is used to query the CRM+ system.

Please see the following page on how to build a query successfully: CRM+ Querying

Parameters

Parameter	Purpose
Object Name	The name of this object instance
Query	The SQL query to be executed. For example: `SELECT * FROM Contacts WHERE phone='%2B$caller';`

Outputs

Output	Used when ...
OK	A 200 result is retrieved which is not empty (result.* contains data).
Not Found	All other http results and also 200 results, where the retrieved result is empty.
Error	When a technical error happens trying to access the service.

Variables Provided

Variable	Provided	Contains

$crmplus.url	Always	The URL pointing to the CRM+ instance.
$crmplus.*	When data is retrieved	Variables containing all retrieved data from the JSON result.

Release

FROM RELEASE 3.26