

# Control Functions - User

- [AcdAgentStatus Set](#)
- [Post Call End](#)

## AcdAgentStatus Set

FROM RELEASE 3.29

This function changes the active status of an agent and sets the current active telephone number for the agent.

### URL

```
GET users/control/setAgentStatus?id=&acdAgentStatusID={acdAgentStatusID}&telActive={telActive}
```

### Parameters

Parameter	Where	Type	Data
acdAgentStatusID	URL	Integer	The AcdAgentStatus to set for the agent.
telActive	URL	String	For logged in status, the active telephone number on which the agent is currently working.

### Responses

If the request is performed, 200 OK is returned. See [Return Codes](#) for further possible status codes.

## Post Call End

This function ends automatic post call for the specified user if active.

Any of the parameters:

- id
- uid
- ldapUserName
- nickName

can be used to match the user.

Only one must be specified.

If more than one is specified, the first user matched using the parameters specified above - in that order - will be used.

### URL

```
PATCH {baseUrl}/users/control/postCallEnd

GET {baseUrl}/users/control/postCallEnd
(deprecated, use PATCH instead as soon as possible)
```

## Parameters

Parameter	Where	Type	Data
id	URL	Integer	The ID of the user.
uid	URL	String	The UID of the user.
ldapUserName	URL	String	The LDAP user name of the user.
nickName	URL	String	The NickName of the user.

## Responses

If the request is performed, 200 OK is returned. See [Return Codes](#) for further possible status codes.