

System Settings - Presence Connectors

General

Presence connectors are used to connect the Jtel system to other communications systems, for example, **PBX Systems** or Collaboration Systems such as **Microsoft Teams**, to provide various functions to the Jtel system.

As system administrator, you can create, edit and delete a presence connector.

The activation or deactivation of a presence connector is only possible by a system administrator.

Presence Connectors: Creation and Editing

Choose **System Settings - Presence Connectors**, in the main menu, to view the table of presence connectors.

Field	Description
Name	The name of the presence connector. You could also enable or disable the presence connector by pressing on the red or green button.
Type	The type of the presence connector.
Reseller UID	UID of the reseller in which the presence connector is created.
Reseller	The reseller in which the presence connector is created.
Client UID	UID of the client in which the presence connector is created.
Client	The client in which the presence connector is created.
Action	Edit or delete a specific presence connector.

Use **New** in the toolbar to create a new presence connector. Provide the following information:

Field	Description
Name	The name of the new presence connector.
Type	The type of the new presence connector.
Reseller	The reseller in which the presence connector will be created.
Client	The client in which the presence connector will be created.

Then Press **Save and Continue** to complete the xml settings which are well documented on [Presence Connectors](#).

A [restart](#) of the connector by pressing the red button next to the connectors name might be required, if the connection to the external endpoint was lost at some point.