AcdB - AcdGetPostCallDurationAgentMax_Group

AcdB - AcdGetPostCallDurationAgentMax_Group

Criteria Used (See Also **AcdB - ACD Groups KPIs**)	Description
acdb.bOutbound = 0 AND b.PostCallInterval > 0 AND b.CONNRES = 1	Maximum duration of the current agent in a status manual postcall and/or automatic postcall after the end of the call flow in the ACD group(s) in which he was logged in within a particular time slice. See also Value Reference - CONNRES