AcdB - AcdGetBreakingCountAgent_Group

AcdB - AcdGetBreakingCountAgent_Group

Criteria Used (see also **AcdB - ACD Groups KPIs**)	Description
login.bGroupLoggedIn = 1 AND AcdAgentStatus.bPause = 1	The amount of time the current agent took a break time in the ACD group(s) in which he was logged in within a particular time slice.