

Value Reference - AcdLoginType / LoginActionCode

Purpose

The purpose of ACDLoginType respectively LoginActionCode values is to specify element triggered the logoff action from an ACD group or the ACD portal.

Values

The following values are defined:

ACDLoginType.ID	Name	AcdStatisticsLogin.LoginActionCode
1	IVR	NULL
2	Web	2
3	Supervisor	3
6	Autologout (Total)	6
7	Autologout (Automatically)	7
8	Autologout (Busy)	8
9	Autologout (No Answer)	9