

Working as System Administrator

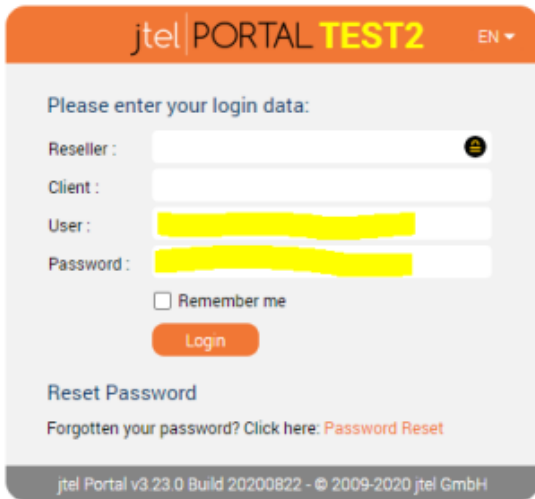
Role

The role of the system administrator is to manage the system from the lowest access point. System administrators can move to higher level accounts if assigned the appropriate rights, and they can manage service numbers, resellers, system resources (roles and rights), and system parameters.

Access

To access the system administrator account, the portal URL /sysadmin/login must be used, for example:

<https://myacdsystem.mydomain.de/CarrierPortal/sysadmin/login>



jtel PORTAL TEST2 EN ▼

Please enter your login data:

Reseller :

Client :

User :

Password :

☐ Remember me

Login

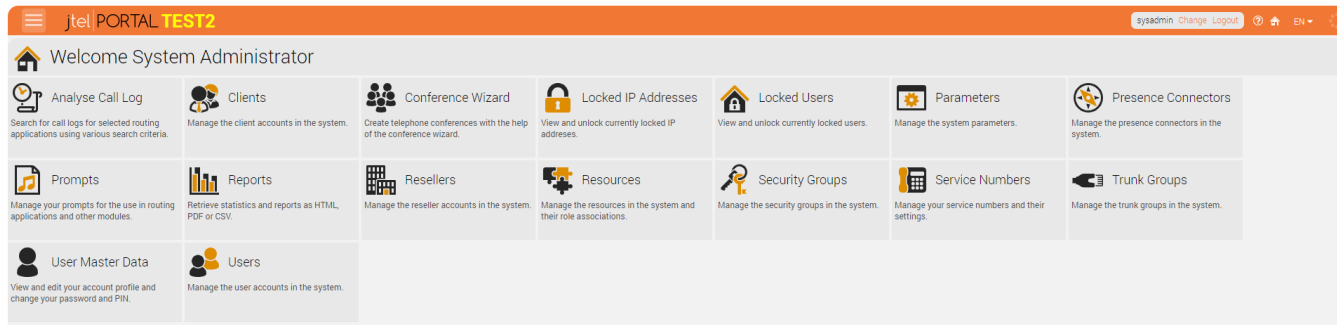
Reset Password

Forgotten your password? Click here: [Password Reset](#)

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Only the two parameters user and password are required - do not specify a reseller or customer when accessing a system administration account.

After logging in, you will see the home screen with the following tiles:



- Analyse Calls Log
- Clients
- Conference Wizard
- Locked IP Addresses
- Locked Users
- Parameters
- Presence Connectors
- Prompts
- Reports
- Resellers
- Resources
- Security Groups
- Service Numbers
- Trunk Groups
- User Master Data
- Users

In the menu  you will find the following items:

- [ACD](#)
- Conference Server
- Logging
- Number Management
- Prompt Management
- Routing
- Statistics
- System Settings
- Texts
- User Data