

# Editing a Prompt

Once a prompt has been created, you can create language versions by adding audio files. Click on **Edit** in the required row. You will see the list of files for this prompt. Click in the toolbar on **New** to add a new file (language). Provide the following information:

Language	Choose the language.
Contents	Description (optional) oder (for TTS) the actual contents of the prompt.
TTS	Activate this option, if the text should be generated by TTS. You will then see an option to select one of the configured TTS engines.
Prompt File	File - choose a file from your computer in WAV or MP3 format to upload. After entry click on <b>Save</b> .
TTS Engine	Choose a TTS engine and click on <b>Save</b> . The audio file will be created after saving and can be listened to using <b>Play</b> .

In the list of existing prompts use **Play** to listen to the prompt, **Edit** to modify the prompt files and **Delete** to remove the prompt from the system.

The master data tab is used to view the master data for the prompt. Here you can also see where the prompt is used (for example in an ACD group, IVR application etc.). Use the *Active* option to switch the prompt on and off.

Note that a prompt can consist of several language versions which need to be uploaded as audio files to the system. The language setting for the service number controls which language version of the prompt will be played. This is a convenient way to provide an application to callers in several languages without re-programming the service.