Call-Log-Analyse

The call log analyser can be used to search for call logs which correspond to certain criteria.

Choose **Logging - Analyse Call Log** in the main menu. Provide the following data to search for calls:

ANumber (Network Provided)	The caller's number
B-Number (Platform / SRN)	The called service number
Cnumber (Ext. Target)	The number of the destination (after routing).
Call Period	Choose when the calls you want to locate took place.
DTMF Sequence	Enter the DTMF codes, which the caller pressed. This can for example be used to search for a conference PIN - enter %123456% to search for PIN 123456.

% can be used in the input fields as a wildcard.

The search results are displayed in tabular form. In the **Action** column you can click on **Call Log** to access the chronological call log for each call. Use **8-Server Log** to access a detailled log which can be provided to the system administrator for analysis. The option **Keep Logfile** can be used to tag logs to be saved. These logs are then not deleted when the expiry date defined by the system is reached.

Use **Query** to start a new search. Use **Email** to send the current query by email.