

# SMTP Settings

The following information is useful when setting up sending E-Mails via SMTP from a client account.

## Requirements

You will need the following settings:

- The E-Mail address from which mails from the portal should be sent
- The user name for logging into this email account
- Password for the account
- SMTP Server, but this can also be determined below

## Determine SMTP Server

If you do not know the SMTP Server, then you can find this information using **nslookup** in a windows shell.

Start **nslookup**.

Change to a public DNS server with the following command:

```
server 8.8.8.8
```

Set the type of query to MX:

```
set q=MX
```

Search for the server, by entering the domain name:

```
jtel.de
```

The answer should be the DNS name of the mail server.

## Settings Client Master Data

Microsoft Office 365



Please visit the following pages if you are using Microsoft Office 365:

[Enable legacy authentication for Office 365 account](#)

[Create an Azure AD App with Graph permissions for Mail](#)

The most important settings are:

Setting	Value
E-Mail Sender	The E-Mail address of the account which should be used to send mails.
E-Mail Server	Usually, the following setting should suffice:  smtps:dns-name-of-mailserver  If SMTPS or Start-TLS is not supported by the mailserver, then use the DNS name of the mailserver without the <b>smtps:</b> prefix.
E-Mail User	Enter the name of the user used to login to the email account.
E-Mail Password	Set the email account password here.