

# Copy Group

Instead of creating a completely new groups, you can copy an existing group and edit its settings. View the existing groups using the function **ACD - Groups** and click on **Copy** in the toolbar.

Provide the following information:

<b>Group</b>	Choose the group you wish to copy
<b>Name</b>	Name of the new group
<b>Group Number</b>	If the group to be copied is an <i>Independent Group</i> or a <i>Configuration Group</i> a group number can be inserted here. This number is used, for example, when transferring calls by DTMF. If in the client specific resources the group number has been configured as obligatory, here a sensible suggestion will be provided The indication of the group number is obligatory in this case.
<b>Copy Agent</b>	Activate or deactivate the copy of agents
<b>Copy Skill Adjustment</b>	Activate or deactivate the copy of skill adjustment
<b>Copy Rules</b>	Activate or deactivate the copy of rules
<b>Copy Synonyms</b>	Activate or deactivate the copy of synonyms
<b>Copy Transaction Codes</b>	Activate or deactivate the copy of transaction codes

After entry click on **Save**. The view switches to the **Edit** view, where you can configure further settings for the group