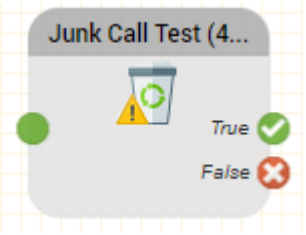
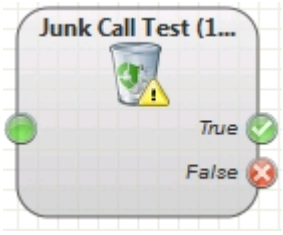
Junk Call Test

as of release 3.27	prior to release 3.27
	

Function

Checks for the presence of the caller in a particular junk call group, i.e. if an agent has marked this caller as junk. See also the ACD function Junk Groups. If the caller is recorded in the junk group, then the exit “True” is used, otherwise program execution continues at the “False” object exit.

Parameters

Object Name	The name of this object instance
Junk Call Group	The junk call group which should be checked.

Outputs

Output	Used when ...
True	when the caller is in the junk group.
False	when the caller is not in the junk group.