Destination Numbers

Destination numbers are telephone numbers within and outside of your organisation, which are called by the system according to defined rules. These can be numbers of call centers, or any other telephone number. Destination numbers are used to provide a single point of maintenance when you want to change a number used by several programs and services.

Note, that when configuring destination numbers, the settings in restricted numbers will affect what numbers can actually be called from the system.

Choose **Number Management - Destination Numbers** in the main menu, to view the table of destination numbers.

Use **New** in the toolbar to create a new entry. Entries can be changed by selecting **Edit** in the **Action** column. The entry masks are accessible through the following tabs:

Master Data

Name	A name associated with the number. This can be the number itself, or any relevant description.
Number	The country code and number
Status	Here you can set or create a [Destination Number Status](). The destination number status determines whether the number can be called or not. In order for the number to be callable, the status must be *Available*. This field enables you to deactivate a destination number, without having to update all services which call that destination number.
Account Code	This field contains a code which is provided for tagging calls to this destination number for billing purposes. The account code can be added to CDR data which is produced for calls to this number.

Limits

Limit ...	Define a number for limits which should be valid for this destination number. All limits are counters. If a counter is exceeded, then the number will not be called, an in the network IVR the object ouput *Limit reached* will be used.

Cockpit

Use these options to select what statistics should be provided via the cockpit (SOAP) interface for this number. Only choose statistics which are really required, as the performance of the cockpit for this number may otherwise be affected.

Call details	Details of individual calls can be retrieved for this destination number.
Termination statistics	A summary of terminated calls can be retrieved for this destination number.