

Service Number Status

Here you can define Service Number Status values, which can be associated with service numbers. The status controls the availability of the service number. Numbers which are not available, cannot be called (busy will be signaled). The status of a service number can also be used in rules of a routing plan to define what rules should apply.

Choose **Number Management - Service Number Status** in the main menu, to view the table of service number status values.

Use **New** in the toolbar to create a new service number status value. Entries can be changed by selecting **Edit** in the **Action** column. Provide the following information:

Name	The name of the destination number status value
Available	Check this option, if the number should be available when it has this status. If this option is not set, calls to the number will be rejected.