

Voice-Mails

Select **Messaging — Voice-Mails** in the main menu to view the table of recorded voice mails. Voice mails are saved by the Network IVR, for example, if you use the Voice Recording object and then Save Voice Recording and Save in Portal is selected.

Status	The current status of the message. New messages have the Status New, old (already sent) messages have the status Archive.
Date/Time	Date and time of the creation of the recording
Service Number	The service number that the caller has dialled to make the recording.
A-Number	The telephone number of the A-participant
Subject	The subject of the recording

In the **Action** column you can change the subject and the text of the recording by clicking **Edit**. This is for information purposes only.

You can send multiple voice mails via e-mail by clicking **Send** in the toolbar. In the mask you enter:

Option	Select the type of recordings you want to send: <i>All</i> — All recordings in the table <i>Routing Application</i> — Recordings, that have accumulated in the routing application <i>Service Number</i> — Recordings, that have accumulated for the service number
Email Recipient	Specify the recipient of the e-mail.
Email Subject	Specify the subject of the e-mail.
File Format	Select the audio format (mp3 or wav)
ZIP File Password	Assign (optionally) a password to send the file as ZIP file with password.