AcdB - AcdGetSystemHangupCallsByGroupEndReason_GroupServiceNumber

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Criteria Used (see also **ACD Group Service Number KPIs**)	Description
bOutbound = 0 bCallerHangup = 0 AcdGroupEndReasonsID IN (1, 2, 3, 4, 207) dtAgentConnect IS NULL	All inbound calls which entered an ACD group and service number within a particular time slice, which were not connected to an agent and where the system hungup the call when executing a defined group rule or when there was no rule however one would have been required to continue processing. See also Value Reference - AcdGroupEndReasons.