AcdB - AcdGetQueueTotalCalls_Group

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Criteria Used (see also **AcdB - ACD Groups KPIs**)	Description
acdb.bOutbound = 0	All inbound calls which entered an ACD group within a particular time slice, where the calls ended inside or after the queue.
acdb.dtQueueStart IS NOT NULL	See also Table Reference - AcdGroupEndReasons.