

AcdB - AcdGetPostCallCount_Group

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Criteria Used (see also AcdB - ACD Groups KPIs)	Description
acdb.bOutbound = 0 b.CONNRES = 1 b.PostCallInterval > 0	The Total number post calls performed for all inbound calls to destination (b.CONNRES = 1) within an ACD group and a particular time slice. See also Value Reference - CONNRES