

# Value Reference - AcdCallStates

## Purpose

The purpose of AcdCallStates values is to specify the current state of the call at time the query is done.

## Values

The following values are defined:

ID	AcdCallStates Name
0	Group Start
1	Announcement
2	Routing Application
3	Announcement 2
4	Queue
5	Distribution
6	Group Rule
7	Exit Queue
8	Queue (Priority call)
9	Tarif Announcement
10	Call Recording Announcement
11	TransactionCode Announcement
12	Number Announcement
13	Back in Call
14	Connected to Agent
15	Call Transfer Group (Attended)
16	Call Transfer Group (Blind)
17	After Group Distribute