

Value Reference - AcdEventTypes

Purpose

The purpose of AcdEventTypes values is to specify which types of media events were created during the ACD call flow.

Values

The following values are defined:

ID	AcdEventTypes Name
1	AcdEventTypes.VoiceMail
2	AcdEventTypes.Fax
3	AcdEventTypes.Callback
4	AcdEventTypes.SMS
5	AcdEventTypes.Email
6	AcdEventTypes.Ticket
7	AcdEventTypes.Chat