Value Reference - CauseCodes

Purpose

The purpose of CauseCodes values is to specify how an ACD-call ended.

Values

The following values are defined:

ID	CauseCodes Name
0	No cause specified
1	Unallocated (unassigned) number
2	No route to specified transit network
3	No route to destination
4	Send special information tone
5	Misdialled trunk prefix
6	Channel unacceptable
7	Call awarded and being delivered in an established channel
8	Preemption
9	Preemption – circuit reserved for reuse
14	QoR: ported number
16	Normal call clearing
17	User busy
18	No user responding
19	No answer from user (user alerted)
20	Subscriber absent
21	Call rejected
22	Number changed
23	Redirection to new destination
24	Call rejected due to feature at the destination

25	Exchange routing error
26	Non-selected user clearing
27	Destination out of order
28	Invalid number format (address incomplete)
29	Facility rejected
30	Response to STATUS ENQUIRY
31	Normal, unspecified
34	No circuit/channel available
38	Network out of order
39	Permanent frame mode connection out of service
40	Permanent frame mode connection operational
41	Temporary failure
42	Switching equipment congestion
43	Access information discarded
44	Requested circuit/channel not available
46	Precedence call blocked
47	Resource unavailable, unspecified
49	Quality of service not available
50	Requested facility not subscribed
53	Outgoing calls barred within CUG
55	Incoming calls barred within CUG
57	Bearer capability not authorized
58	Bearer capability not presently available
62	Inconsistency in designated outgoing access information and subscriber class
63	Service or option not available, unspecified
65	Bearer capability not implemented
66	Channel type not implemented
69	Requested facility not implemented
70	Only restricted digital information bearer capability is available

79	Service or option not implemented, unspecified
81	Invalid call reference value
82	Identified channel does not exist
83	A suspended call exists, but this call identity does not
84	Call identity in use
85	No call suspended
86	Call having the requested call identity has been cleared
87	User not member of CUG
88	Incompatible destination
90	Non-existent CUG
91	Invalid transit network selection
95	Invalid message, unspecified
96	Mandatory information element is missing
97	Message type non-existent or not implemented
98	Message not compatible with call state or message type non-existent or not implemented
99	Information element /parameter non- existent or not implemented
100	Invalid information element contents
101	Message not compatible with call state
102	Recovery on timer expiry
103	Parameter non-existent or not implemented, passed on
110	Message with unrecognized parameter, discarded
111	Protocol error, unspecified
127	Interworking, unspecified