

Value Reference - AcdGroupActionTypes

Purpose

The purpose of AcdGroupActionTypes values is to specify which action was triggered to leave the call flow the ACD group.

Values

The following values are defined:

ID	AcdGroupActionTypes Name
1	Hangup
2	Overflow to Group
3	Voice-Mail
4	External Destination
6	Prompt List
7	Receive Fax
8	Request Callback
9	Change Parameter
10	Request Callback or Voice-Mail
11	Request Callback 2
12	Request Callback 3