

Contact Lists

Contact lists can be mapped with a selected contact. Contact lists do not affect ACD work and can be used by the client for their own purposes.

Choose **System Settings - Contact Lists** in the main menu, to view the table of existing contact lists.

Use **New** in the toolbar to create a new contact list. Entries can be changed by selecting **Edit** in the **Action** column.

The following information is provided to create a new contact list:

Name	The name of the contact list.
Active	Enable the contact list by setting the button.