

Locked Users

Choose **Logging - Locked Users** in the main menu, to view locked user accounts.

Users can be locked out, when they fail when logging into the system (to many bad attempts). The conditions for creating a lock are defined by the system administrators.

Application	The name of the application This value is always "portal".
Resellers UID	The associated reseller account.
Client UID	The associated client account.
User UID	The associated user account.

You can use **Unlock** to unlock the user account, if you have the rights to access this function.