Agentenstatus - Tab Restricted Groups

To restrict groups, make the following configuration in the **Restricted groups** tab:

All groups that are configured in the system are displayed. The Action button is used to decide whether the members of the group see the agent status.

There are 2 different actions:

- Restrict prevents the display of the agent status in the selected group
- Allow allows to display the agent status in the selected group



After the input click **Save**. You return to the table of statuses.