

Destination Number Status

Destination Number Status values can be used to, for example, temporarily disable calls to a destination number. The system will only connect calls to destination numbers which have an *Available* status.

Choose **Number Management - Destination Number Status** in the main menu, to view the table of existing status values.

Use **New** in the toolbar to create a new destination number status value. Entries can be changed by selecting **Edit** in the **Action** column. Provide the following information:

Name	The name of the destination number status value
Available	Check this option, if the number should be available when it has this status. If the status of a number is not <i>Available</i>, then the network IVR for example will use a different object output and will not attempt to call the number. If the number is not available, then the external destination is not called by the ACD.