

# Download Mini-Client

## Introduction

The Mini Client download is provided through the jtel cdn.

Support for Mini Client version 3.02 begins from portal version 3.22. If your portal version is below 3.22, the most recent version of Mini Client version 2 should be used. To find out your portal version, consult your system administrator or service provider. System Administrators can find out the portal version as follows.



- Logged into the portal as a system administrator
- Navigate to "Menu System Settings Parameters"
- Insert "Portal.Version" into the filter
- The portal version is shown in the field "value"

## Prerequisites

The following libraries must be installed:

### Visual C++\* Redistributable for Visual Studio 2015, 2017, 2019, and 2022 ( vc\_redist.x86.exe )

64-Bit  
[https://aka.ms/vs/17/release/vc\\_redist.x64.exe](https://aka.ms/vs/17/release/vc_redist.x64.exe)  
32-Bit  
[https://aka.ms/vs/17/release/vc\\_redist.x86.exe](https://aka.ms/vs/17/release/vc_redist.x86.exe)

### .NET Framework 4.8

<https://dotnet.microsoft.com/en-us/download/dotnet-framework/net48>

### Drivers:

It is important that drivers at the workstation (e.g. graphics card drivers) are kept up to date.

## Links

From portal version 3.22:

<https://cdn.jtel.de/downloads/miniClient/>

Note Update from versions 2.26 and earlier to 2.27



Please read the installation instructions for the mini client here: [Install MiniClient Version >= 2.27](#)