Presence Connectors - Innovaphone

Connecting the Innovaphone PBX to the Jtel System is described here: http://wiki.innovaphone.com/index.php?title=Howto:Jtel_ACD_-_jtel_GmbH_-_3rd_Party_Product

Portal Configuration

The new presence connector is created as a sysadmin in the Jtel Web Portal.

Give the connector a name, and select Innovaphone PBX SOAP API (Version) as the connector type.

The Configuration of the connector uses XML. In the following example, XML is used in the table below, to explain the settings.

Innovaphone PBX SOPA API Presence Connector XML Settings

```xml
<?xml version="1.0" encoding="UTF-8"?>
<config>
        <implementation>
                <jar>
                        <base>tel-system-presence-connectors-innovaphone</base>
                        <version>1.0</version>
                </jar>
                <class>de.jtel.system.presence.connectors.innovaphone.v11.InnovaphonePBX</class>
        </implementation>
        <parameters>
                <endpoint>https://<pbx-ip>/PBX0/user.soap</endpoint>
                <user></user>
                <password></password>
        </parameters>
        <behavior>
                <syncAcdUsers>0</syncAcdUsers>
                <syncPbxUsers>1</syncPbxUsers>
        </behavior>
</config>
```

Settings

Setting	Value	Comments
implementation jar base	`jtel-system-presence-connectors-innovaphone`	Currently, Innovaphone v11 is supported. Configure the appropriate Innovaphone version.
implementation jar version	`1.0`	This version pertains to the Jtel version of the connector implementation. Currently, version 1.0 is required (for all Innovaphone versions).
parameters endpoint	IP_ADDRESS	Set <IP_ADDRESS_PBX> to the IP address of the PBX.

parameters user	pbxUserName	Set <PBX_SOAP_USER_NAME_PBX> to the SOAP user name configured in the PBX.
parameters password	pbxUserPassword	Set <PBX_SOAP_USER_PASSWORD> to the SOAP password configured in the PBX.
behavior syncAcdUsers	0	Causes all reported extensions to be created as an ACD user. Setting this to 1 is not recommended. Note: even if this is set to 0, the ACD users' presence status will still be set according to the current Tel1 field in the user record, and TelActive (the active telephone number).
behavior syncPbxUsers	1	Causes all reported extensions to be created as PBX Users. Setting this to 1 is recommended.