## **Supervisor - Inbound Inboxes**

This tab shows two tables. The top table Inboxes shows your the inboxes status. It contains the following information.

Name	The ACD-Group connected to E-mail box.
Number	The ACD-Group number connected to E-mail box.
Inbox	The inbox name.
E-mail	The public E-mail address.
Total	The E-mails total.
Received	The received E-mails count.
Answered	The answered E-mails count.
Unqulaified	The E-mails count under processing.

## Calls

This tab shows you details of all calls which were processed in the ACD group.

The table shows all calls available to the system. See Supervisor and Wallboard Content.