

Troubleshooting - Google GMail Account

Sometimes it will not be possible to send or receive emails via a GMail account. Follow these steps to try and remedy the problem:

- Enable access for "less secure" apps - see <https://www.google.com/settings/security/lesssecureapps>

Try the mail connector again. If it still does not work, then these additional steps might solve the problem:

- Go to this page: <https://accounts.google.com/b/0/DisplayUnlockCaptcha> and click Continue.
- **Immediately** try the connector again.