

Teams - Presence Status Connector

Introduction

This page provides a guide to the required configuration to activate the jtel Teams Presence API in your jtel system.

The API functions are described in detail at this [page](#).

Azure Configuration - Prerequisites

The configuration should be done by a Azure AD Tenant Administrator. The configuring user must have access to the following:

- Active Directory Administration
- API permission Administration

Azure Configuration - Step by Step Guide

Microsoft Documentation



Information on this page was extracted from Microsoft and is subject to changes from Microsoft. Please refer to the following Microsoft documentation page if you are having any issues with the described steps:

<https://learn.microsoft.com/en-us/graph/auth-register-app-v2>

Create App Registration

In the Azure Active Directory of your Tenant, navigate to App registrations and create a New registration. Choose a name and select "Register".

Register an application ...

* Name

The user-facing display name for this application (this can be changed later).

jtel Teams Presence API registration ✓

Supported account types

Who can use this application or access this API?

- ☒ Accounts in this organizational directory only (jtel GmbH only - Single tenant)
- ☐ Accounts in any organizational directory (Any Azure AD directory - Multitenant)
- ☐ Accounts in any organizational directory (Any Azure AD directory - Multitenant) and personal Microsoft accounts (e.g. Skype, Xbox)
- ☐ Personal Microsoft accounts only

[Help me choose...](#)

Redirect URI (optional)

We'll return the authentication response to this URI after successfully authenticating the user. Providing this now is optional and it can be changed later, but a value is required for most authentication scenarios.

Select a platform ▼ e.g. <https://example.com/auth>

Register an app you're working on here. Integrate gallery apps and other apps from outside your organization by adding from [Enterprise applications](#).

By proceeding, you agree to the [Microsoft Platform Policies](#) 📄

Register

Grant Permissions

The Presence Connector requires permissions to read the users presence status. Configure the following permissions with "Add a permission" and grant the permssions by clicking on "Grant admin consent for <Tenant Name>".

+ Add a permission

✔ Grant admin consent for jtel GmbH

API / Permissions name	Type	Description	Admin consent requ...	Status
▼ Microsoft Graph (4) ...				
Presence.Read	Delegated	Read user's presence information	No	✔ Granted for jtel GmbH ...
Presence.Read.All	Delegated	Read presence information of all users in your organization	No	✔ Granted for jtel GmbH ...
Presence.ReadWrite.All	Application	Read and write presence information for all users	Yes	✔ Granted for jtel GmbH ...
User.Read.All	Application	Read all users' full profiles	Yes	✔ Granted for jtel GmbH ...

Create a Client Secret

Navigate to Certificates and Secrets and click on "New client secret" to add a new secret.

Expiry ⓘ
As this secret will expire after the configured amount of time, please make note of this because it must be changed in the jtel Teams Presence Aggregator after being renewed in the Azure AD.

🗣️ Got feedback?

Credentials enable confidential applications to identify themselves to the authentication service when receiving tokens at a web addressable location (using an HTTPS scheme). For a higher level of assurance, we recommend using a certificate (instead of a client secret) as a credential.

ⓘ Application registration certificates, secrets and federated credentials can be found in the tabs below.

Certificates (0)

Client secrets (2)

Federated credentials (0)

A secret string that the application uses to prove its identity when requesting a token. Also can be referred to as application password.

+ New client secret

Description	Expires	Value ⓘ	Secret ID
jtel Teams Presence Connector MAY 2025	5/23/2027	[REDACTED]	[REDACTED]
jtel Teams Presence Connector JUNE 2026	6/23/2028	[REDACTED]	[REDACTED]

Gather all Information

Please provide all information on the following table to the contact who will be configuring the jtel Teams Presence Connector in your jtel ACD:

Note: The Secret Value is required, not the Secret ID.

Data	Value
Application (client) ID	
Directory (tenant) ID	
Secret Value	