# **Dialler REST API - Dialler Campaign Functions**

- Retrieve all Dialler Campaigns
- Retrieve a specific Dialler Campaign by ID
- Retrieve Dialler Campaigns by Name
- Retrieve the Result Codes from a Dialler Campaign
- Clone a Dialler Campaign
- Delete a Dialler Campaign by ID
- Delete a Dialler Campaign by Name

## Retrieve all Dialler Campaigns

This function retrieves all dialler campaigns from the client account.

#### URL

GET {baseURL}/dialler/campaigns

#### **Parameters**

None

### Responses

If the request is performed, 200 OK is returned. See Return Codes for further possible status codes.

## Returned Data (200 OK)

A JSON Structure containing the following fields:

Field	Туре	Data		
filter	String	The applied filter. This is reserved for future use.		
limitStart	Integer	The first record index. Currently 0, reserved for future use.		
IimitPageSize	Integer	The number of records1 indicates all records. Reserved for future use.		
records	DiallerCampaigns []	An array of dialler campaigns.		
count	Integer	The number of dialler campaigns returned.		
orderBy	String	The field used to sort the dialler campaigns.		
ascending	Boolean	Whether the array of campaigns is sorted ascending or descending.		

status Integer The return code (also provided by the http status code).

## **Example**

Note, the dialler campaign array has been shortened for readability.

```
"filter": "",
"limitStart": 0,
"limitPageSize": -1,
"records": [
        "ContactPreviewTime": 5,
        "nMaxParallelLines": null,
        "bCloseContactsOnIncomingCallsMatchCallerID": true,
        "dtTo": null,
        "LanguagesID": 2,
        "bCallerIDActive": false,
        "Name": "Campaign 1000",
        "ClientsID": 1,
        "AbortOnNoTelNumberResultCodesID": 2492,
        "IncomingCallResultCodesID": 2494
],
"count": 1,
"orderBy": "Name",
"ascending": true,
"status": 200
```

# Retrieve a specific Dialler Campaign by ID

This function retrieves a specific dialler campaign by ID.

#### URL

```
{\tt GET \{baseURL\}/dialler/campaigns/\{DiallerCampaignsID\}}
```

#### **Parameters**

Parameter	Where	Туре	Data
DiallerCampaignsID	URL	Integer	The ID of the Dialler Campaign.

### Responses

If the request is performed, 200 OK is returned. See Return Codes for further possible status codes.

## Returned Data (200 OK)

A JSON Structure containing the returned campaign.

Field	Туре	Data	
records	DiallerCampaigns []	An array of dialler campaigns, containing one campaign.	
count	Integer	1	
status	Integer	The return code (also provided by the http status code).	

### **Example**

Note, the dialler campaign array has been shortened for readability.

# Retrieve Dialler Campaigns by Name

This function retrieves one or more dialler campaigns, depending on the passed name. If more than one campaign is available which matches the name passed (partial match), then all corresponding campaigns will be returned.

#### **URL**

GET {baseURL}/dialler/campaigns/campaign?name={DiallerCampaignsName}

### **Parameters**

Parameter	Where	Туре	Data
DiallerCampaignsName	Query	String	The name of the dialler campaign(s) to retrieve.

## Responses

If the request is performed, 200 OK is returned. See Return Codes for further possible status codes.

## Returned Data (200 OK)

A JSON Structure containing the returned campaign.

Field	Туре	Data
records	DiallerCampaigns []	An array of dialler campaigns, containing one campaign.
count	Integer	1
status	Integer	The return code (also provided by the http status code).

## **Example**

Note, the dialler campaign data has been shortened for readability.

# Retrieve the Result Codes from a Dialler Campaign

This function retrieves all result codes from a particular dialler campaign.

#### URL

```
GET {baseURL}/dialler/campaigns/campaign/{DiallerCampaignsID}/resultCodes?languagesID={LanguagesID}
```

#### **Parameters**

Parameter	Where	Туре	Data
DiallerCampaignsID	URL	Integer	The ID of the dialler campaign for which to retrieve the result codes.
languagesID	Query	Integer	The ID of the language in which to retrieve the result codes.
			Currently supported:
			1 = English
			2 = German

### Responses

If the request is performed, 200 OK is returned. See Return Codes for further possible status codes.

## Returned Data (200 OK)

A JSON Structure containing the returned result codes.

Field	Туре	Data
records	DiallerCampaigns []	An array of dialler campaign result codes.
count	Integer	The number of returned result codes.
status	Integer	The return code (also provided by the http status code).

## Example

Note, the dialler campaign result codes array has been shortened for readability.

```
"records": [
        "bDone": true,
        "DiallerResultCodesTypesContent": "Abschluss",
        "bDelay": false,
        "DiallerCampaignsID": 535,
        "DiallerResultCodesTypesShortText": "DiallerResultCodesTypes.1",
        "bAllowDelete": true,
        "ExportKey": "ABG",
        "Content": "Abgeschlossen",
        "ShortText": "DiallerCampaignsResultCodes.2695",
        "bAborted": false,
        "ID": 2695,
        "bAgentBound": null,
        "TimeOffset": null,
        "bAppointment": false,
        "DiallerResultCodesTypesID": 1
        "bDone": false,
        "DiallerResultCodesTypesContent": "Abbruch",
        "bDelay": false,
        "DiallerCampaignsID": 535,
        "DiallerResultCodesTypesShortText": "DiallerResultCodesTypes.2",
        "bAllowDelete": true,
        "ExportKey": "Aufleger",
        "Content": "Aufleger",
        "ShortText": "DiallerCampaignsResultCodes.2698",
        "bAborted": true,
        "ID": 2698,
        "bAgentBound": null,
        "TimeOffset": null,
        "bAppointment": false,
        "DiallerResultCodesTypesID": 2
],
"count": 7,
"status": 200
```

## Clone a Dialler Campaign

This function clones a dialler campaign including all related data except for the contacts in the campaign.

**URL** 

```
POST {baseURL}/dialler/campaigns/clone
```

### **POST Data**

A JSON Structure containing the following parameters:

Field	Туре	Value
source	String	The name of the dialler campaign to clone.
destination	String	The name of the new destination campaign to create.
userData	String	UserData which can be associated with the newly cloned dialler campaign.

#### Example:

```
"source": "Campaign 1000",
    "destination": "My New Campaign",
    "userData": "UserData Field Contents"
}
```

## Responses

If the request is performed, 200 OK is returned.

If the source campaign does not exist, **404 Not Found** is returned.

If the destination campaign already exists, 409 Conflict is returned.

See Return Codes for further possible status codes.

## Returned Data (200 OK)

A JSON Structure containing the cloned campaign.

Field	Туре	Data
records	DiallerCampaigns []	An array of dialler campaigns, containing one campaign.
count	Integer	1
status	Integer	The return code (also provided by the http status code).

## Example

Note, the dialler campaign data has been shortened for readability.

## Delete a Dialler Campaign by ID

This function deletes a dialler campaign including all related data.

#### URL

```
DELETE {baseURL}/dialler/campaigns/campaign/{DiallerCampaignsID}
```

#### **Parameters**

Parameter	Where	Туре	Data
DiallerCampaignsID	URL	Integer	The ID of the dialler campaign to delete.

### Responses

If the request is performed, 200 OK is returned.

If the campaign does not exist, 404 Not Found is returned.

See Return Codes for further possible status codes.

## Returned Data (200 OK)

A JSON Structure containing the status code.

Field	Туре	Data
status	Integer	The return code (also provided by the http status code).

# Delete a Dialler Campaign by Name

This function deletes a dialler campaign including all related data.

### URL

DELETE {baseURL}/dialler/campaigns/campaign?name=DiallerCampaignsName

#### **Parameters**

Parameter	Where	Туре	Data
DiallerCampaignsName	Query	String	The name of the dialler campaign to delete.

### Responses

If the request is performed, 200 OK is returned.

If the campaign does not exist, 404 Not Found is returned.

See Return Codes for further possible status codes.

## Returned Data (200 OK)

A JSON Structure containing the status code.

F	ield	Туре	Data
sta	atus	Integer	The return code (also provided by the http status code).