

Dialler REST API - Data Structures

- [Dialler Campaign Data Structure](#)
- [Dialler Result Code Data Structure](#)
- [Dialler Contact Data Structure](#)
- [Dialler Contacts History Data Structure](#)

Dialler Campaign Data Structure

A Dialler Campaign is represented as a JSON Object as shown in the following example:

```
{
  "ContactPreviewTime": 5,
  "nMaxParallelLines": null,
  "bCloseContactsOnIncomingCallsMatchCallerID": true,
  "dtTo": null,
  "LanguagesID": 2,
  "bCallerIDActive": false,
  "Name": "Campaign 1000",
  "BusyTriesInSeriesMaximum": 2,
  "RoutingApplicationsID": null,
  "AutoDiallerAgentConnectedResultCodesID": null,
  "ID": 510,
  "bActiveCampaign": true,
  "CallerID": null,
  "CrmUrl": null,
  "MaxReachedEndResultID": 2491,
  "ForeignSystemID": "1000",
  "GDPRAutomaticWavesID": null,
  "bMasterCampaign": false,
  "AcadAgentStatusIDPause": null,
  "OpeningTimesID": null,
  "PostCallInterval": 10,
  "AutoDiallerIVRConnectedResultCodesID": null,
  "bCloseContactsOnIncomingCallsMatchTACEExportCode": false,
  "bQueryExternalSystem": false,
  "BusyTriesInSeriesDelaySeconds": 30,
  "dtLastModified": "2019-10-23T01:29:44.125",
  "AnsweringMachineWavesID": null,
  "AbortExternalSystemResultCodesID": 2495,
  "UserData": "User Data",
  "SalesForceStatus": null,
  "ServiceNumbersID": 6,
  "AnsweringMachineResultCodesID": 2493,
  "dtAutoDiallerNextTry": null,
  "MaxRingTime": 30,
  "AcadGroupsID": null,
  "CustomAgentHomeFieldLayout": null,
```

```

    "bReleaseCampaign": false,
    "DiallerCampaignsType": null,
    "bCloseContactsOnIncomingCalls": true,
    "ContactTriesMaximum": 3,
    "NotReachedDelayTimeSeconds": 5,
    "bFoundInSalesForcePass": false,
    "IncomingCallsTransactionCodesExportKeys": null,
    "HolidayTimesID": null,
    "ExternalSystemsQueryURL": null,
    "AcidAgentStatusIDPostCall": null,
    "bCloseContactsOnIncomingCallsMatchUserData": false,
    "dtFrom": null,
    "bTestCampaign": false,
    "ClientsID": 1,
    "AbortOnNoTelNumberResultCodesID": 2492,
    "IncomingCallResultCodesID": 2494
}

```

Dialler Result Code Data Structure

A Dialler Result Code is represented as a JSON Object as shown in the following example. Note, that the content fields will be returned in the language which is provided when the result codes are queried.

```

{
  "bDone": true,
  "DiallerResultCodesTypesContent": "Done",
  "bDelay": false,
  "DiallerCampaignsID": 535,
  "DiallerResultCodesTypesShortText": "DiallerResultCodesTypes.1",
  "bAllowDelete": true,
  "ExportKey": "ABG",
  "Content": "Appointment made",
  "ShortText": "DiallerCampaignsResultCodes.2695",
  "bAborted": false,
  "ID": 2695,
  "bAgentBound": null,
  "TimeOffset": null,
  "bAppointment": false,
  "DiallerResultCodesTypesID": 1
}

```

Dialler Contact Data Structure

A Dialler Contact is represented as a JSON Object as shown in the following example:

```

{

```

```
"bLastResultMailbox": false,
"bPhoneNumber3Invalid": null,
"bPhoneNumber4Invalid": null,
"Company": null,
"ExternalSystemLink": null,
"Email": null,
"LastAcidAgentEndReasonsID": null,
"Address": null,
"bPhoneNumber6Invalid": null,
"PhoneNumber2LastAcidAgentEndReasonsID": null,
"dtNextTry": null,
"bPhoneNumber5Invalid": null,
"bPhoneNumber1Invalid": null,
"bPhoneNumber2Invalid": null,
"Name": "Mustermann",
"nTriesPhoneNumber5": 0,
"nTriesPhoneNumber4": 0,
"nTriesPhoneNumber6": 0,
"nPhoneNumber6LastCause": null,
"AccountIBAN": null,
"FaxNumber": null,
"Manufacturer": null,
"ID": 214648,
"nTriesPhoneNumber1": 0,
"nPhoneNumber3LastCause": null,
"Client": null,
"nTriesPhoneNumber3": 0,
"nTriesPhoneNumber2": 0,
"PhoneNumber4": null,
"dtPhoneNumber2LastTry": null,
"PhoneNumber3": null,
"SalesForceCampaignMembersID": null,
"PhoneNumber6": null,
"PhoneNumber5": null,
"dtPhoneNumber4LastTry": null,
"PhoneNumber2": null,
"nPhoneNumber2LastCause": null,
"PhoneNumber1": "4919912345678",
"ReferenceNumber": null,
"DiallerCampaignsResultCodesID": null,
"dtPhoneNumber6LastTry": null,
"City": null,
"AccountNationalBankCode": null,
"PhoneNumber4LastAcidAgentEndReasonsID": null,
"dtLastTry": null,
"Country": null,
"nPhoneNumberDelayAppt": null,
"Region": null,
"dtExported": null,
"TimeWindowIndex": null,
"dtLastModified": "2020-03-28T05:54:56.115",
```

```

"DiallerResultCodesTypesID": null,
"AccountBIC": null,
"DiallerNextAction": null,
"UserData": null,
"PostalCode": null,
"Website": null,
"nPhoneNumber1LastCause": null,
"DiallerCampaignsID": 517,
"Salutation": null,
"bAbortedExternalSystem": false,
"bAvailableContact": false,
"dtEndDate": null,
"dtBeginDate": null,
"dtImported": "2020-02-25T03:12:39.948",
"dtFollowUp": null,
"GetNextContactResult": null,
"PhoneNumber6LastAcqAgentEndReasonsID": null,
"nBusyTriesInSeries": 0,
"PhoneNumber1LastAcqAgentEndReasonsID": null,
"AccountOwner": null,
"DiallerNextActionFromCurrentCall": null,
"bFoundInSalesForcePass": false,
"Comment": null,
"dtPhoneNumber1LastTry": null,
"dtPhoneNumber3LastTry": null,
"FirstName": "Max",
"RandomSortOrder": 931431,
"PhoneNumber5LastAcqAgentEndReasonsID": null,
"Amount": null,
"AccountBank": null,
"FollowUpUsersID": null,
"Title": null,
"Service": null,
"dtPhoneNumber5LastTry": null,
"ReservedUsersID": null,
"AccountNumber": null,
"nPhoneNumber5LastCause": null,
"nTriesContact": 0,
"nPhoneNumberLastUsed": null,
"nPhoneNumber4LastCause": null,
"Model": null,
"PhoneNumber3LastAcqAgentEndReasonsID": null,
"Tag": null
}

```

Dialler Contacts History Data Structure

A dialler contact history record is represented as a JSON Object as shown in the following example:

```
{
  "bOutbound": true,
  "dtCallEnd": "2020-11-11T14:03:46.898",
  "UserData": "Contact18",
  "ServiceNumbersID": 99,
  "DiallerCampaignsID": 551,
  "ANumber_CountryCodesID": 49,
  "BNumber_CountryCodesID": 49,
  "DiallerContactsID": 215228,
  "ANumber_AreaCodesID": 4645,
  "CONNRES": 1,
  "BNumber_AreaCodesID": 4645,
  "bCallerHangup": true,
  "ANumber": "49894614950703",
  "dtCallConnect": "2020-11-11T14:03:40.796",
  "dtCreatedDiallerContactsHistory": "2020-11-11T14:03:56.286",
  "CauseCodesID": 31,
  "dtCallAlert": "2020-11-11T14:03:38.489",
  "PhoneNumberOffset": 1,
  "DiallerCampaignsResultCodesID": 2816,
  "StatisticsPartAID": 223389,
  "UsersID": 3,
  "BNumber": "49894614950665",
  "UserData2": null,
  "ClientsID": 1,
  "UserData3": null,
  "dtCallStart": "2020-11-11T14:03:15.922",
  "bTestCall": false,
  "PhoneNumber": "49894614950703",
  "DiallerContactsHistoryID": 1135,
  "DiallerResultCodesTypesID": 4
}
```