

Dialler REST API - Dialler Campaign Functions

- [Retrieve all Dialler Campaigns](#)
- [Retrieve a specific Dialler Campaign by ID](#)
- [Retrieve Dialler Campaigns by Name](#)
- [Retrieve the Result Codes from a Dialler Campaign](#)
- [Clone a Dialler Campaign](#)
- [Delete a Dialler Campaign by ID](#)
- [Delete a Dialler Campaign by Name](#)

Retrieve all Dialler Campaigns

This function retrieves all dialler campaigns from the client account.

URL

```
GET {baseUrl}/dialler/campaigns
```

Parameters

None

Responses

If the request is performed, 200 OK is returned. See [Return Codes](#) for further possible status codes.

Returned Data (200 OK)

A JSON Structure containing the following fields:

Field	Type	Data
filter	String	The applied filter. This is reserved for future use.
limitStart	Integer	The first record index. Currently 0, reserved for future use.
limitPageSize	Integer	The number of records. -1 indicates all records. Reserved for future use.
records	DiallerCampaigns []	An array of dialler campaigns.
count	Integer	The number of dialler campaigns returned.
orderBy	String	The field used to sort the dialler campaigns.
ascending	Boolean	Whether the array of campaigns is sorted ascending or descending.

status	Integer	The return code (also provided by the http status code).
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Example

Note, the dialler campaign array has been shortened for readability.

```
{
  "filter": "",
  "limitStart": 0,
  "limitPageSize": -1,
  "records": [
    {
      "ContactPreviewTime": 5,
      "nMaxParallelLines": null,
      "bCloseContactsOnIncomingCallsMatchCallerID": true,
      "dtTo": null,
      "LanguagesID": 2,
      "bCallerIDActive": false,
      "Name": "Campaign 1000",
      ...
      "ClientsID": 1,
      "AbortOnNoTelNumberResultCodesID": 2492,
      "IncomingCallResultCodesID": 2494
    }
  ],
  "count": 1,
  "orderBy": "Name",
  "ascending": true,
  "status": 200
}
```

Retrieve a specific Dialler Campaign by ID

This function retrieves a specific dialler campaign by ID.

URL

```
GET {baseUrl}/dialler/campaigns/{DiallerCampaignsID}
```

Parameters

Parameter	Where	Type	Data
DiallerCampaignsID	URL	Integer	The ID of the Dialler Campaign.

Responses

If the request is performed, 200 OK is returned. See [Return Codes](#) for further possible status codes.

Returned Data (200 OK)

A JSON Structure containing the returned campaign.

Field	Type	Data
records	DiallerCampaigns []	An array of dialler campaigns, containing one campaign.
count	Integer	1
status	Integer	The return code (also provided by the http status code).

Example

Note, the dialler campaign array has been shortened for readability.

```
{
  "records": [
    {
      "ContactPreviewTime": 5,
      "nMaxParallelLines": null,
      "bCloseContactsOnIncomingCallsMatchCallerID": true,
      "dtTo": null,
      "LanguagesID": 2,
      "bCallerIDActive": false,
      "Name": "Campaign 1000",
      ...
      "ClientsID": 1,
      "AbortOnNoTelNumberResultCodesID": 2492,
      "IncomingCallResultCodesID": 2494
    }
  ],
  "count": 1,
  "status": 200
}
```

Retrieve Dialler Campaigns by Name

This function retrieves one or more dialler campaigns, depending on the passed name. If more than one campaign is available which matches the name passed (partial match), then all corresponding campaigns will be returned.

URL

```
GET {baseUrl}/dialler/campaigns/campaign?name={DiallerCampaignsName}
```

Parameters

Parameter	Where	Type	Data
DiallerCampaignsName	Query	String	The name of the dialler campaign(s) to retrieve.

Responses

If the request is performed, 200 OK is returned. See [Return Codes](#) for further possible status codes.

Returned Data (200 OK)

A JSON Structure containing the returned campaign.

Field	Type	Data
records	DiallerCampaigns []	An array of dialler campaigns, containing one campaign.
count	Integer	1
status	Integer	The return code (also provided by the http status code).

Example

Note, the dialler campaign data has been shortened for readability.

```
{
  "records": [
    {
      "ContactPreviewTime": 5,
      "nMaxParallelLines": null,
      "bCloseContactsOnIncomingCallsMatchCallerID": true,
      "dtTo": null,
      "LanguagesID": 2,
      "bCallerIDActive": false,
      "Name": "Campaign 1000",
      ...
      "ClientsID": 1,
      "AbortOnNoTelNumberResultCodesID": 2492,
      "IncomingCallResultCodesID": 2494
    }
  ],
  "count": 1,
  "status": 200
}
```

Retrieve the Result Codes from a Dialler Campaign

This function retrieves all result codes from a particular dialler campaign.

URL

```
GET {baseUrl}/dialler/campaigns/campaign/{DiallerCampaignsID}/resultCodes?languagesID={LanguagesID}
```

Parameters

Parameter	Where	Type	Data
DiallerCampaignsID	URL	Integer	The ID of the dialler campaign for which to retrieve the result codes.
languagesID	Query	Integer	The ID of the language in which to retrieve the result codes. Currently supported: 1 = English 2 = German

Responses

If the request is performed, 200 OK is returned. See [Return Codes](#) for further possible status codes.

Returned Data (200 OK)

A JSON Structure containing the returned result codes.

Field	Type	Data
records	DiallerCampaigns []	An array of dialler campaign result codes.
count	Integer	The number of returned result codes.
status	Integer	The return code (also provided by the http status code).

Example

Note, the dialler campaign result codes array has been shortened for readability.

```

{
  "records": [
    {
      "bDone": true,
      "DiallerResultCodesTypesContent": "Abschluss",
      "bDelay": false,
      "DiallerCampaignsID": 535,
      "DiallerResultCodesTypesShortText": "DiallerResultCodesTypes.1",
      "bAllowDelete": true,
      "ExportKey": "ABG",
      "Content": "Abgeschlossen",
      "ShortText": "DiallerCampaignsResultCodes.2695",
      "bAborted": false,
      "ID": 2695,
      "bAgentBound": null,
      "TimeOffset": null,
      "bAppointment": false,
      "DiallerResultCodesTypesID": 1
    },
    ...
    {
      "bDone": false,
      "DiallerResultCodesTypesContent": "Abbruch",
      "bDelay": false,
      "DiallerCampaignsID": 535,
      "DiallerResultCodesTypesShortText": "DiallerResultCodesTypes.2",
      "bAllowDelete": true,
      "ExportKey": "Aufleger",
      "Content": "Aufleger",
      "ShortText": "DiallerCampaignsResultCodes.2698",
      "bAborted": true,
      "ID": 2698,
      "bAgentBound": null,
      "TimeOffset": null,
      "bAppointment": false,
      "DiallerResultCodesTypesID": 2
    }
  ],
  "count": 7,
  "status": 200
}

```

Clone a Dialler Campaign

This function clones a dialler campaign including all related data **except for the contacts** in the campaign.

URL

```
POST {baseUrl}/dialler/campaigns/clone
```

POST Data

A JSON Structure containing the following parameters:

Field	From Release	Type	Value
source		String	The name of the dialler campaign to clone.
destination		String	The name of the new destination campaign to create.
userData		String	UserData which can be associated with the newly cloned dialler campaign.
dtFrom	3.39	Date / Time	Is used as the value for dtFrom in the campaign if specified.
dtTo	3.39	Date / Time	Is used as the value for dtTo in the campaign if specified.

Example:

```
{
  "source": "Campaign 1000",
  "destination": "My New Campaign",
  "userData": "UserData Field Contents"
}
```

Responses

If the request is performed, **200 OK** is returned.

If the source campaign does not exist, **404 Not Found** is returned.

If the destination campaign already exists, **409 Conflict** is returned.

See [Return Codes](#) for further possible status codes.

Returned Data (200 OK)

A JSON Structure containing the cloned campaign.

Field	Type	Data
records	DiallerCampaigns []	An array of dialler campaigns, containing one campaign.
count	Integer	1
status	Integer	The return code (also provided by the http status code).

Example

Note, the dialler campaign data has been shortened for readability.

```
{
  "records": [
    {
      "ContactPreviewTime": 5,
      "nMaxParallelLines": null,
      "bCloseContactsOnIncomingCallsMatchCallerID": true,
      "dtTo": null,
      "LanguagesID": 2,
      "bCallerIDActive": false,
      "Name": "Campaign 1000",
      ...
      "ClientsID": 1,
      "AbortOnNoTelNumberResultCodesID": 2492,
      "IncomingCallResultCodesID": 2494
    }
  ],
  "count": 1,
  "status": 200
}
```

Delete a Dialler Campaign by ID

This function deletes a dialler campaign including all related data.

URL

```
DELETE {baseUrl}/dialler/campaigns/campaign/{DiallerCampaignsID}
```

Parameters

Parameter	Where	Type	Data
DiallerCampaignsID	URL	Integer	The ID of the dialler campaign to delete.

Responses

If the request is performed, **200 OK** is returned.

If the campaign does not exist, **404 Not Found** is returned.

See [Return Codes](#) for further possible status codes.

Returned Data (200 OK)

A JSON Structure containing the status code.

Field	Type	Data
status	Integer	The return code (also provided by the http status code).

Delete a Dialler Campaign by Name

This function deletes a dialler campaign including all related data.

URL

```
DELETE {baseUrl}/dialler/campaigns/campaign?name=DiallerCampaignsName
```

Parameters

Parameter	Where	Type	Data
DiallerCampaignsName	Query	String	The name of the dialler campaign to delete.

Responses

If the request is performed, **200 OK** is returned.

If the campaign does not exist, **404 Not Found** is returned.

See [Return Codes](#) for further possible status codes.

Returned Data (200 OK)

A JSON Structure containing the status code.

Field	Type	Data
status	Integer	The return code (also provided by the http status code).