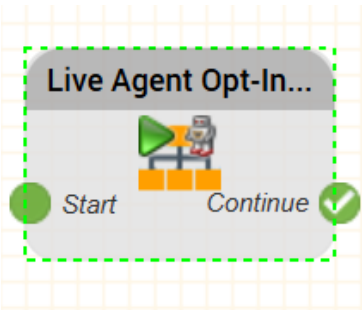


Live Agent Opt-In

FROM RELEASE 3.42



Function

This object sets the live agent to active in all following ACD group processing. The setting in the ACD group for whether the live agent is active **does matter**. If the live agent is deactivated in the ACD group, then using this object will have no effect. This object can be used to override a previous opt-out.

Parameters

Object Name	The name of this object instance
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Outputs

Output	Used when ...
Continue	Always